Carlos Medina

Lead Business Analyst, ERP Program | Senior Business Analyst | Supply Chain Analyst

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PROFESSIONAL SUMMARY

Lead business analyst with 14 years in manufacturing and distribution, heading the analysis team on a multi-year SAP S/4HANA program. Leads five analysts, owns the requirements and fit-gap process, and connects business process redesign to system configuration and data migration. CBAP certified, with a background in supply chain operations.

PROFESSIONAL EXPERIENCE

Lead Business Analyst, ERP Program

Apr 2021 — Present

Trinity River Distribution · Dallas, TX

- Lead five business analysts on an SAP S/4HANA program covering order-to-cash, procure-to-pay and warehouse processes for 14 distribution centers.
- Ran fit-gap workshops for 220 business processes, cutting custom development requests by challenging each gap with process owners before approval.
- Set up a requirements governance board with IT and finance, giving every change request a documented impact assessment before it reached the build team.
- Planned UAT for the first wave of six sites, coordinating 60 business testers and reaching go-live with no critical open defects.

Senior Business Analyst

Jan 2016 — Mar 2021

Lone Star Industrial Parts · Fort Worth, TX

- Led analysis for a warehouse management system rollout across four warehouses, defining picking, packing and shipping requirements with operations leads.
- Built a business case for EDI order intake with key customers, approved by leadership and later reducing manual order entry significantly.
- Mentored three junior analysts on elicitation techniques, process modeling and writing testable requirements.

Supply Chain Analyst

Jun 2012 — Dec 2015

Lone Star Industrial Parts · Fort Worth, TX

- Analyzed inventory and fill-rate data in SQL and Excel and reported weekly to purchasing and warehouse managers.
- Documented replenishment processes that later became the baseline for the warehouse system project.

EDUCATION

BBA, Supply Chain Management — North Texas Commerce University *2012*

SKILLS

Technical: Business analysis leadership, SAP S/4HANA, Fit-gap analysis, Business process redesign, Data migration requirements, Requirements governance, Order-to-cash and procure-to-pay, Workshop facilitation, Change impact analysis, UAT strategy, Mentoring analysts, Executive reporting

Certifications: Certified Business Analysis Professional (CBAP)