Rachel Steinberg-Okoro

DevOps Engineering Lead | Senior DevOps Engineer | Systems Engineer

rachel.steinbergokoro@email.example • (720) 555-0145

PROFESSIONAL SUMMARY

Senior DevOps and platform engineering lead with 13 years running infrastructure for SaaS and healthcare companies. Builds internal platforms, sets reliability standards with SLOs, and leads engineers who own CI/CD, Kubernetes and cloud governance. Balances developer speed with security and compliance, including HIPAA and FedRAMP environments.

PROFESSIONAL EXPERIENCE

DevOps Engineering Lead

Feb 2021 — Present

Summit Health Data · Denver, CO

- Lead a platform team of seven engineers supporting 60 developers, owning Kubernetes, CI/CD, observability and cloud governance across AWS and Azure.
- Launched an internal developer platform with golden-path templates, cutting new service setup from about two weeks of tickets to under a day.
- Introduced SLOs and error budgets with product leaders, reshaping on-call so pages dropped and release freezes became data-driven decisions.
- Led the infrastructure workstream for a FedRAMP Moderate authorization, including hardened images, audit logging and continuous monitoring evidence.

Senior DevOps Engineer

Mar 2016 — Jan 2021

Clearpath Marketing Cloud · Boulder, CO

- Designed the company's move from a single data center to AWS, migrating 80 services with no customer-facing downtime during cutover.
- Standardized infrastructure as code with Terraform and Packer, replacing hand-built servers and making disaster recovery tests a quarterly routine.
- Ran a FinOps program with engineering managers that reduced cloud spend per customer while traffic kept growing.

Systems Engineer

Jun 2013 — Feb 2016

Front Range Hosting Group · Denver, CO

- Managed Linux and VMware hosting for business customers, automating provisioning with Puppet and shell scripts.
- Built the first Jenkins pipelines for the internal tools team and trained developers to own their deployments.

EDUCATION

BS, Computer Science — Rocky Ridge University *2013*

SKILLS

Technical: Platform engineering, Kubernetes, AWS and Azure, Terraform, GitOps, SRE practices and SLOs, Observability, DevSecOps, FinOps, HIPAA and FedRAMP, Team leadership, Technical strategy

Certifications: Certified Kubernetes Administrator (CKA) · AWS Certified Solutions Architect – Professional · Microsoft Certified: DevOps Engineer Expert