

Catherine Delgado-Ruiz

Director of Information Technology | IT Manager | Network and Systems Lead

catherine.delgadoruiz@email.example • (704) 555-0158

PROFESSIONAL SUMMARY

IT director with eighteen years in technology and ten leading IT functions for manufacturers and a private equity portfolio. Builds IT strategy with executive teams, runs budgets and vendor portfolios, and integrates acquired companies onto shared systems.

PROFESSIONAL EXPERIENCE

Director of Information Technology

Aug 2019 — Present

Piedmont Fabrication Holdings · Charlotte, NC

- Lead a 22-person IT organization across infrastructure, applications, security and service desk for six plants and 2,100 employees, reporting to the CFO.
- Integrated three acquired companies onto shared Microsoft 365, Entra ID, network and ERP within their first year, retiring duplicate contracts and systems at each.
- Built the security program from scratch, adding a managed detection service, MFA everywhere, tabletop exercises and quarterly risk reports to the board audit committee.
- Restructured the department into service owners with clear career paths, promoting four internal staff into lead roles and reducing reliance on contractors.

IT Manager

May 2013 — Jul 2019

Catawba Valley Components · Hickory, NC

- Managed a team of eight and the IT budget for a 700-employee manufacturer, consolidating telecom and copier vendors into fewer, better-priced agreements.
- Sponsored the ERP replacement with operations and finance, keeping plant shipments flowing through cutover with weekend dress rehearsals and floor support.
- Prepared IT general controls for the first SOX audit after a parent-company listing, documenting access reviews and change approvals the auditors accepted.

Network and Systems Lead

Jun 2008 — Apr 2013

Blue Ridge Textile Mills · Gastonia, NC

- Led two technicians supporting servers, plant networks and the phone system across three mills on rotating shifts.
- Planned the move from tape to disk-based backups and wrote the first recovery runbook for the order-entry system.

EDUCATION

MBA — Carolina Piedmont University

2014

BS, Computer Science — Western Carolina Technical University

2008

SKILLS

Technical: IT strategy and roadmaps, Executive communication, Budget ownership, Vendor portfolio management, Mergers and acquisitions integration, Information security program, CISSP, SOC 2 and SOX IT controls, ERP implementation, Cloud migration, Organizational design, Leadership development

Certifications: CISSP · Project Management Professional (PMP) · ITIL 4 Foundation