Simone Tremblay-Akhtar

Operations Manager | Production Supervisor

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PROFESSIONAL SUMMARY

Operations manager with seven years leading distribution and food manufacturing operations in Ontario. Runs a 24-hour distribution centre with four supervisors and 140 employees in a unionized environment, owning safety, service levels and a multi-million-dollar operating budget. Lean Six Sigma Green Belt, bilingual in English and French.

PROFESSIONAL EXPERIENCE

Operations Manager *Feb 2022 — Present*

Lakeshore Grocery Distribution · Brampton, ON

- Manage a 24-hour distribution centre serving 85 grocery stores, leading four supervisors and 140 unionized employees across three shifts.
- Raised store order fill rate and on-time dispatch by redesigning the outbound wave plan with transportation and store operations teams.
- Cut overtime spending by about $380,000 a year through volume-based labour planning and cross-training between receiving and shipping.
- Co-chaired the joint health and safety committee and led forklift traffic changes that reduced lost-time injuries over two years.

Production Supervisor *May 2019 — Jan 2022*

Maple Hearth Bakeries · Mississauga, ON

- Supervised 35 employees on two packaging lines, meeting daily production targets while maintaining food safety and allergen controls.
- Led a changeover reduction project with maintenance using SMED methods, adding usable production hours each week.
- Handled grievances and scheduling under the collective agreement, building good working relationships with union stewards.

EDUCATION

Bachelor of Commerce, Operations Management — St. Lawrence Valley University *2019*

SKILLS

Technical: Distribution operations, Budget management, Lean Six Sigma, Labour planning, Union relations, Health and safety (OHSA), SAP, WMS, KPI dashboards, Supervisor coaching, Vendor management, French and English

Certifications: Lean Six Sigma Green Belt · Joint Health and Safety Committee Certification (Ontario)