Maya Johnson

Associate Product Manager | Product Management Intern

maya.johnson@email.example • (312) 555-0156

PROFESSIONAL SUMMARY

Associate product manager with a rotational program behind her and a background in computer science. Runs customer interviews, writes clear specs and works closely with engineers on scope. Shipped features in onboarding and billing for a B2B scheduling product and wants to grow on a team that tests ideas before building them.

EXPERIENCE & PROJECTS

Lakefront Scheduling Software · Chicago, IL **Jul 2025 — Present**

Associate Product Manager

- Interviewed 18 new admins about setup friction and wrote the spec for a guided onboarding checklist, lifting accounts that finished setup in week one by 12%.
- Worked with two engineers and a designer to ship invoice reminders, scoping an MVP in two sprints after cutting three nice-to-have requests with the sales team.
- Built Amplitude funnels for trial signups and shared a weekly one-page update with the product lead and customer success.

Brightwater Learning · Evanston, IL **Jun 2024 — Aug 2024**

Product Management Intern

- Ran 10 usability sessions on a teacher grading tool, documenting four blocking issues that the team fixed before the fall release.
- Wrote SQL queries to size how many teachers used bulk grading, which helped the PM decide to prioritize a keyboard shortcut redesign.

Campus Food Pantry Booking App

- Led a student team from interviews to launch of a booking web app used by about 200 students, replacing a paper sign-up sheet.

EDUCATION

BS, Computer Science **2025**

Lakeshore State University

SKILLS

Technical: Customer interviews, PRDs and user stories, Jira, Figma, SQL, Amplitude, A/B test design, Backlog grooming, Usability testing, Release notes, Basic Python